

Child Protection Policy

Twyn Community Hub

Child protection officers –

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Twyn Community Hub believes that it is always unacceptable for a child or young person to experience abuse of any kind and recognizes its responsibility to safeguard the welfare of all children and young people, by a commitment to practice which protects them.

We recognize that:

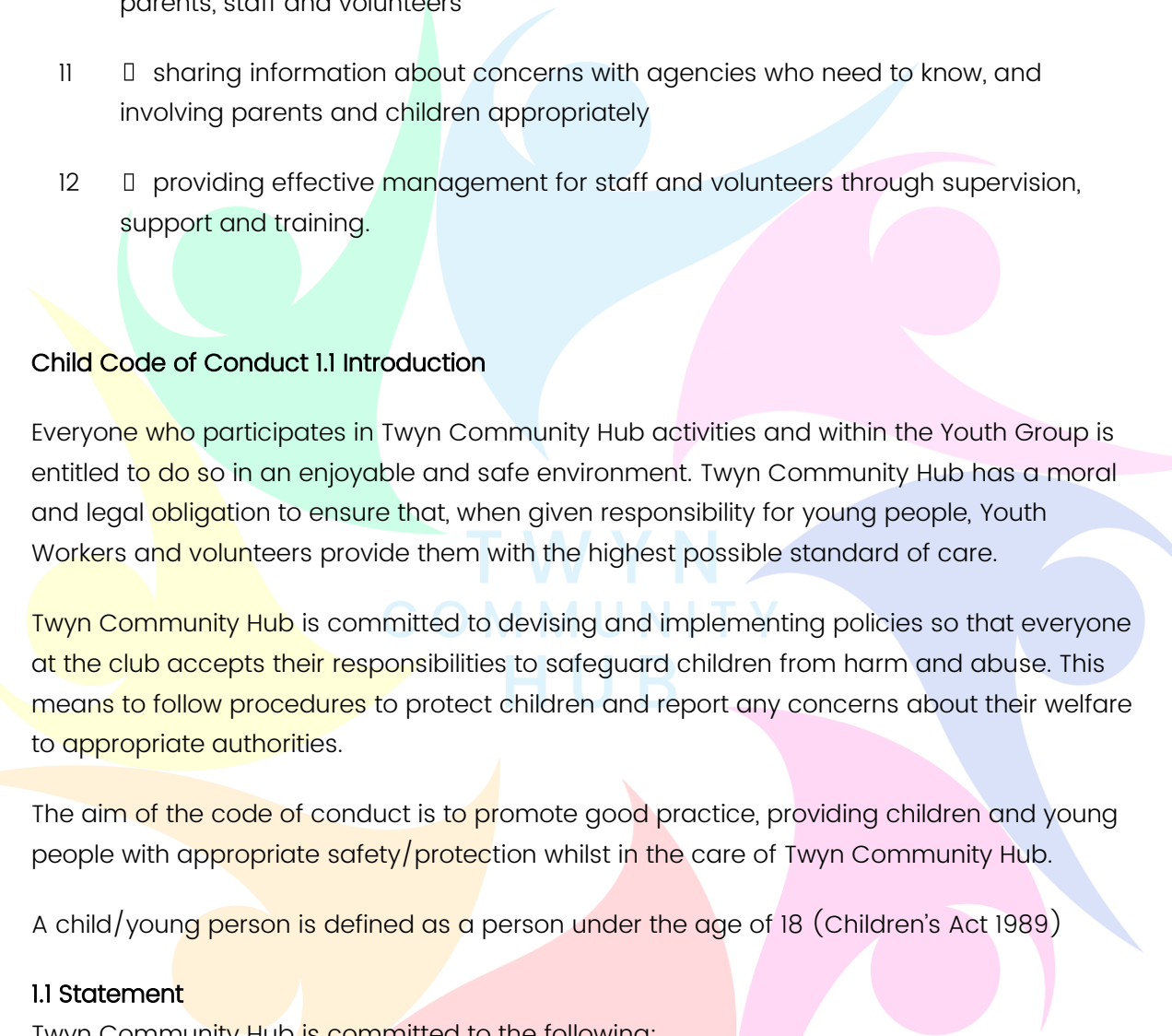
- 1 the welfare of the child/young person is paramount
- 2 all children, regardless of age, disability, gender, racial heritage, religious belief, sexual orientation or identity, have the right to equal protection from all types of harm or abuse
- 3 working in partnership with children, young people, their parents, carers and their agencies is essential in promoting young people's welfare.

The purpose of the policy:

- 4 To provide protection for the children and young people who use the Youth Club's services including the children of adult members or users.
- 5 To provide staff and volunteers with guidance on procedures they should adopt in the event that they suspect a child or young person may be experiencing, or be at risk of, harm.
- 6 This policy applies to all volunteers, helpers, session workers, agency staff, students, Elected Members or anyone else working on behalf of Twyn Community Hub

We will seek to safeguard children and young people by:

- 7 valuing them, listening to and respecting them

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- 8 adopting child protection guidelines through procedures and a code of conduct for staff and volunteers
 - 9 recruiting staff and volunteers safely, ensuring all necessary checks are made
 - 10 sharing information about child protection and good practice with children, parents, staff and volunteers
 - 11 sharing information about concerns with agencies who need to know, and involving parents and children appropriately
 - 12 providing effective management for staff and volunteers through supervision, support and training.

Child Code of Conduct 1.1 Introduction

Everyone who participates in Twyn Community Hub activities and within the Youth Group is entitled to do so in an enjoyable and safe environment. Twyn Community Hub has a moral and legal obligation to ensure that, when given responsibility for young people, Youth Workers and volunteers provide them with the highest possible standard of care.

Twyn Community Hub is committed to devising and implementing policies so that everyone at the club accepts their responsibilities to safeguard children from harm and abuse. This means to follow procedures to protect children and report any concerns about their welfare to appropriate authorities.

The aim of the code of conduct is to promote good practice, providing children and young people with appropriate safety/protection whilst in the care of Twyn Community Hub.

A child/young person is defined as a person under the age of 18 (Children's Act 1989)

1.1 Statement

Twyn Community Hub is committed to the following:

- 1 the welfare of the child is paramount
- 2 all children, whatever their age, culture, ability, gender, language, racial origin, religious belief and/or sexual identity should be able to participate in the club in a fun and safe environment
- 3 taking all reasonable steps to protect children from harm, discrimination and degrading treatment and to respect their rights, wishes and feelings

- 4 all suspicions and allegations of poor practice or abuse will be taken seriously and responded to swiftly and appropriately
- 5 all Twyn Community Hub Youth Workers and volunteers who work with children will be recruited with regard to their suitability for that responsibility, and will be provided with guidance and/or training in good practice and child protection procedures
- 6 working in partnership with parents and children is essential for the protection of children
- 7 ALL STAFF AND VOLUNTEERS MUST ATTEND A SAFEGUARDING COURSE AT SOME STAGE.

1.2 Monitor and review the code of conduct and procedures

The implementation of procedures should be regularly monitored and reviewed. The welfare officer should regularly report progress, challenges, difficulties, achievements gaps and areas where changes are required to the management committee.

The code of conduct should be reviewed every 3 years or whenever there is a major change in the organization or in relevant legislation.

2 Promoting Good Practice

2.1 Introduction

To provide children with the best possible experience and opportunities in all activities provided by Twyn Community Hub

It is not always easy to distinguish poor practice from abuse. It is therefore NOT the responsibility of employees or participants of Twyn Community Hub to make judgements about whether or not abuse is taking place. It is however their responsibility to identify poor practice and possible abuse and act if they have concerns about the welfare of the child, as explained in section 4.

This section will help you identify what is meant by good practice and poor practice.

2.2 Good Practice

All personnel should adhere to the following principles and action:

- 1 always work in an open environment (e.g. avoiding private or unobserved situations and encouraging open communication with no secrets)

- 2 □ make the experience of the activity fun and enjoyable: promote fairness, confront and deal with bullying
 - 3 □ treat all young people equally and with respect and dignity
 - 4 □ always put the welfare of the young person first
 - 5 □ maintain a safe and appropriate distance with participants of activities (e.g. it is not appropriate for staff or volunteers to have an intimate relationship with a child or to share a room with them)
 - 6 □ Avoid unnecessary physical contact with young people. Where any form of manual/physical support is required it should be provided openly and with the consent of the young person. Physical contact can be appropriate so long as it is neither intrusive nor disturbing and the young person's consent has been given.
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- 1 □ Involve parents/cares wherever possible, e.g. where young people need to be supervised in changing rooms, encourage parents to take responsibility for their own child. If groups have to be supervised in changing rooms always ensure parents, coaches etc work in pairs.
- 2 □ request written parental consent if club officials are required to transport young people in vehicles.
- 3 □ gain written parental consent for any significant travel arrangements
- 4 □ ensure that for any away events adults should not enter a young person's room or invite young people to their rooms.
- 5 □ be an excellent role model, this includes not smoking or drinking alcohol in the company of young people.
- 6 □ always give enthusiastic and constructive feedback rather than negative criticism.
- 7 □ recognizing the developmental needs and capacity of the young person and do not risk sacrificing welfare in a desire for club or personal achievements.
- 8 □ secure written parental consent for Twyn Community Hub to act in loco parentis, to give permission for the administration of emergency first aid or other medical treatment if the need arises.
- 9 □ keep a written record of any injury that occurs, along with details of any treatment given

2.3 Poor Practice

The following are regarded as poor practice and should be avoided by all personnel:

- 1 unnecessarily spending excessive amounts of time alone with young people away from others
- 2 taking young people alone in a car on journeys, however short
- 3 taking young people to your home where they will be alone with you
- 4 sharing a room with a young person
- 5 engaging in rough, physical or sexually provocative games, including horseplay
- 6 allow or engage in inappropriate touching of any form
- 7 allowing young people to use inappropriate language unchallenged
- 8 making sexually suggestive comments to a young person, even in fun
- 9 reducing a young person to tears as a form of control
- 10 allow allegations made by a young person to go unchallenged, unrecorded or not acted upon
- 11 do things of a personal nature that the young person can do for themselves

When an emergency case arises where it is impractical/impossible to avoid certain situations e.g. transporting a young person, the tasks should only be carried out with the full understanding and consent of the parent/carer and the young person involved. If during your care you accidentally hurt a young person, the young person seems distressed in any manner, appears to be sexually aroused by your actions and/or if the young person misunderstands or misinterprets something you have done, report any such incidents as soon as possible to another colleague and make a written note of it. Parents should also be informed of the incident.

3 Defining Child Abuse

3.1 Introduction

Child abuse is any form of physical, emotional or sexual mistreatment or lack of care that leads to injury or harm, it commonly occurs within a relationship of trust or responsibility and is an abuse of power or a breach of trust. Abuse can happen to a young person regardless of their age, gender, race or ability.

There are four main types of abuse: physical abuse, sexual abuse, emotional abuse and neglect. The abuser may be a family member, someone the young person encounters in residential care or in the community, including sports and leisure activities. Any individual may abuse or neglect a young person directly, or may be responsible for abuse because they fail to prevent another person harming the young person.

Abuse in all of its forms can affect a young person at any age. The effects can be so damaging that if not treated may follow the individual into adulthood

Young people with disabilities may be at increased risk of abuse through various factors such as stereotyping, prejudice, discrimination, isolation and a powerlessness to protect themselves or adequately communicate that abuse had occurred.

3.2 Types of Abuse

- 1 □ Physical Abuse: where adults physically hurt or injure a young person e.g. hitting, shaking, throwing, poisoning, burning, biting, scalding, suffocating, drowning. Giving young people alcohol or inappropriate drugs would also constitute child abuse.
- 2 □ Emotional Abuse: the persistent emotional ill treatment of a young person, likely to cause severe and lasting adverse effects on the child's emotional development. It may involve telling a young person they are useless, worthless, unloved, inadequate or valued in terms of only meeting the needs of another person. It may feature expectations of young people that are not appropriate to their age or development. It may cause a young person to be frightened or in danger by being constantly shouted at, threatened or taunted which may make the young person frightened or withdrawn.
Ill treatment of children, whatever form it takes, will always feature a degree of emotional abuse.
Emotional abuse in sport may occur when the young person is constantly criticized, given negative feedback, expected to perform at levels that are above their capability. Other forms of emotional abuse could take the form of name calling and bullying.
- 3 □ Bullying may come from another young person or an adult. Bullying is defined as deliberate hurtful behavior, usually repeated over a period of time, where it is difficult for those bullied to defend themselves. There are three main types of bullying. It may be physical (e.g. hitting, kicking, slapping), verbal (e.g. racist or homophobic remarks, name calling, graffiti, threats, abusive text messages), emotional (e.g. tormenting, ridiculing, humiliating, ignoring, isolating from the group), or sexual (e.g.

unwanted physical contact or abusive comments).

In sport bullying may arise when a parent or coach pushes the young person too hard to succeed, or a rival athlete or official uses bullying behavior.

- 4 Neglect occurs when an adult fails to meet the young person's basic physical and/or psychological needs, to an extent that is likely to result in serious impairment of the child's health or development. For example, failing to provide adequate food, shelter and clothing, failing to protect from physical harm or danger, or failing to ensure access to appropriate medical care or treatment.

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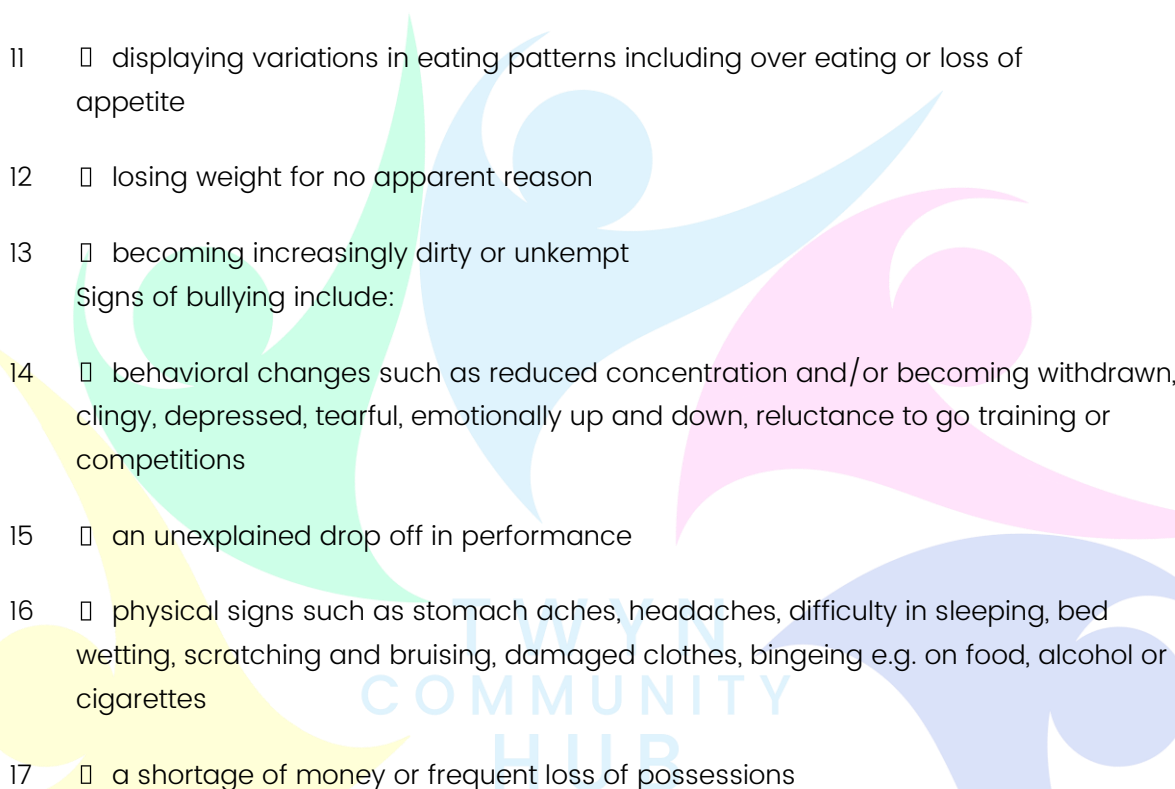
Refusal to give love, affection and attention can also be a form of neglect.

Sexual Abuse occurs when adults (male and female) use children to meet their own sexual needs. This could include full sexual intercourse, masturbation, oral sex, anal intercourse and fondling. Showing young people pornography or talking to them in a sexually explicit manner are also forms of sexual abuse. In activities which might involve physical contact with young people could potentially create situations where sexual abuse may go unnoticed.

Indicators of Abuse

Even for those experienced in working with child abuse, it is not always easy to recognize a situation where abuse may occur or has already taken place. Most people are not experts in such recognition, but indications that a child is being abused may include one or more of the following:

- 1 unexplained or suspicious injuries such as bruising, cuts or burns, particularly if situated on a part of the body not normally prone to such injuries
- 2 an injury for which an explanation seems inconsistent
- 3 the young person describes what appears to be an abusive act involving them
- 4 another young person or adult expresses concern about the welfare of a young person
- 5 unexplained changes in a young person's behavior e.g. becoming very upset, quiet, withdrawn or displaying sudden outbursts of temper
- 6 inappropriate sexual awareness
- 7 engaging in sexually explicit behavior

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- 8 distrust of adult's, particularly those whom a close relationship would normally be expected
- 9 difficulty in making friends
- 10 being prevented from socializing with others
- 11 displaying variations in eating patterns including over eating or loss of appetite
- 12 losing weight for no apparent reason
- 13 becoming increasingly dirty or unkempt
- Signs of bullying include:
- 14 behavioral changes such as reduced concentration and/or becoming withdrawn, clingy, depressed, tearful, emotionally up and down, reluctance to go training or competitions
- 15 an unexplained drop off in performance
- 16 physical signs such as stomach aches, headaches, difficulty in sleeping, bed wetting, scratching and bruising, damaged clothes, bingeing e.g. on food, alcohol or cigarettes
- 17 a shortage of money or frequent loss of possessions

It must be recognized that the above list is not exhaustive, but also that the presence of one or more of the indications is not proof that abuse is taking place. It is NOT the responsibility of those working or volunteering for Twyn Community Hub to decide that child abuse is occurring. It IS their responsibility to act on any concerns.

3.4 Use of Photographic/Filming Equipment at Sporting Events

There is evidence that some people have used group events as an opportunity to take inappropriate photographs or film footage of young people. All persons working for or volunteering for Twyn Community Hub should be vigilant and any concerns should be reported to the Child Protection duty officer Responding to Suspicions and Allegations

4.1 Introduction

It is not the responsibility of anyone working for Twyn Community Hub in a paid or unpaid capacity to decide whether or not child abuse has taken place. However there is a responsibility to act on any concerns through contact with the appropriate authorities so that they can then make inquiries and take necessary action to protect the young person. This applies BOTH to allegations/suspicions of abuse occurring within Twyn Community Hub and to allegations/suspicions that abuse is taking place elsewhere.

This section explains how to respond to allegations/suspicions.

4.2 Receiving Evidence of Possible Abuse

We may become aware of possible abuse in various ways. We may see it happening, we may suspect it happening because of signs such as those listed in section 3 of this document, it may be reported to us by someone else or directly by the young person affected.

In the last of these cases, it is particularly important to respond appropriately. If a young person says or indicates that they are being abused, you should:

- 1 stay calm so as not to frighten the young person
- 2 reassure the child that they are not to blame and that it was right to tell
- 3 listen to the child, showing that you are taking them seriously
- 4 keep questions to a minimum so that there is a clear and accurate understanding of what has been said. The law is very strict and child abuse cases have been dismissed where it is felt that the child has been led or words and ideas have been suggested during questioning. Only ask questions to clarify
- 5 inform the child that you have to inform other people about what they have told you. Tell the child this is to help stop the abuse continuing.
- 6 safety of the child is paramount. If the child needs urgent medical attention call an ambulance, inform the doctors of the concern and ensure they are made aware that this is a child protection issue
- 7 record all information
- 8 report the incident to the Child Protection Duty officer. In all cases if you are not sure what to do you can gain help from NSPCC Helpline.

4.3 Recording Information

To ensure that information is as helpful as possible, a detailed record should always be made at the time of the disclosure/concern. In recording you should confine yourself to the facts and distinguish what is your personal knowledge and what others have told you. Do not include your own opinions.

There is a Safeguarding referral form held within the staff folder. This is to be completed and handed to a safeguarding officer immediately.

Information should include the following:

- 1 the child's name, age and date of birth
- 2 the child's home address and telephone number
- 3 whether or not the person making the report is expressing their concern or someone else's
- 4 the nature of the allegation, including dates, times and any other relevant information
- 5 a description of any visible bruising or injury, location, size etc. Also any indirect signs, such as behavioral changes
- 6 details of witnesses to the incidents
- 7 the child's account, if it can be given, of what has happened and how any bruising/injuries occurred
- 8 have the parents been contacted? If so what has been said?
- 9 has anyone else been consulted? If so record details

has anyone been alleged to be the abuser? Record detail 4.4 Reporting the Concern

All suspicions and allegations MUST be reported appropriately. It is recognized that strong emotions can be aroused particularly in cases where sexual abuse is suspected or where there is misplaced loyalty to a colleague. It is important to understand these feelings but not allow them to interfere with your judgement about any action to take.

Twyn Community Hub expects its members and helpers to discuss any concerns they may have about the welfare of a child immediately with the person in charge and subsequently to check that appropriate action has been taken.

If The Child protection Officer Chairperson is not available you should take responsibility and seek advice from the NSPCC helpline, the duty officer at your local social services department or the police. Telephone numbers can be found in your local directory.

A summary of reporting procedures is provided in Appendix 2. Where there is a complaint against an employee or volunteer, there may be three types of investigation.

- 1 Criminal in which case the police are immediately involved

- 2 □ Child protection in which case the social services (and possibly) the police will be involved

Any suspicion that a child has been abused by an employee or a volunteer should be reported to The Child protection Officer who will take appropriate steps to ensure the safety of the child in question and any other child who may be at risk. This will include the following:

- The Child protection Officer will refer the matter to social services department
 - 1 □ the parent/carer of the child will be contacted as soon as possible following advice from the social services department
 - 2 □ the chair person of the Council will be notified to decide who will deal with any media inquiries and implement any immediate disciplinary proceedings
 - 3 □ if a paid member of staff or volunteer is the subject of the suspicion/allegation the report must be made to The Child protection who will refer the matter to social services

Allegations of abuse are sometimes made sometime after the event. Where such allegation is made, you should follow the same procedures and have the matter reported to social services.

Concerns outside the immediate activity (e.g. a parent or carer)

Report your concerns to The Child protection officer. If they are not available, the person being told or discovering the abuse should contact their local social services department or the police immediately

Social Services and The Child protection Officer or person dealing with the discovery will decide how to inform the parents/carers The incident should be reported to the to The Child protection Officer who will ascertain whether or not the person/s involved in the incident play a role in the organization and act accordingly

Maintain confidentiality on a need to know basis

Confidentiality

Every effort should be made to ensure that confidentiality is maintained for all concerned. Information should be handled and disseminated on a need to know basis only. This includes the following people:

- 1 □ The parents of the child
- 2 □ The person making the allegation
- 3 □ Social Services/police

- 4 □ The Child protection Officer
- 5 □ The alleged abuser (and parents if the alleged abuser is a child)
Seek social services advice on who should approach the alleged abuser.
All information should be stored in a secure place with limited access to designated people, in line with data protection laws.

4.7 Internal Inquiries and Suspension

□ Twyn Community Hub will make an immediate decision about whether any individual accused of abuse should be temporarily suspended pending further police and social services inquiries

□ Irrespective of the findings of the social services or police inquiries The Child protection Officer Personnel Committee will assess all individual cases to decide whether a member of staff or volunteer can be reinstated and how this can be sensitively handled. This may be a difficult decision; especially where there is insufficient evidence to uphold any action by the police. In such cases The Child protection Officer must reach a decision based upon the available information which could suggest that on the balance of probability, it is more likely than not that the allegation is true. The welfare of the child should remain of paramount importance throughout.

It is important that all reasonable steps are taken to prevent unsuitable people from working with children. This applies equally to paid staff and volunteers, both full and part time. To ensure unsuitable people are prevented from working with children the following steps should be taken when recruiting.

5.2 Controlling Access to Children

□ Consent should be obtained from the applicant to seek information from the Criminal Records Bureau.

All employees and volunteers will be required to undertake an interview carried out to acceptable protocol and recommendations. All employees and volunteers should receive formal or informal induction during which:

- 1 □ A check should be made that the application form has been completed in full, including sections on criminal records and self disclosures
- 2 □ They should sign up to the organization's Child Protection Code of conduct.

- 3 Child Protection Procedures are explained and training needs identified e.g. basic child protection awareness

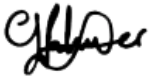

5.4 Training

In addition to pre-selection checks, the safeguarding process includes training after recruitment to help staff and volunteers to:

- 1 Analyse their own practice against what is deemed good practice, and to ensure their practice is likely to protect them from false allegations
- 2 Recognize their responsibilities and report any concerns about suspected poor practice and/or abuse
- 3 Respond to concerns expressed by a child
- 4 Work safely and effectively with children
Twyn Community Hub
- 5 All staff and volunteers who have access to children to undergo a CRB check
- 6 All employees, volunteers, coaches, welfare officers and managers to undertake relevant child protection training or undertake a form of home study, to ensure their practice is exemplary and to facilitate the development of positive culture towards good practice and child protection
- 7 All staff and volunteers to receive advisory information outlining good/bad practice and informing them what to do if they have concerns about the behavior of an adult towards a young person
- 8 Leaders should have an up to date first aid qualification
- 9 Any outside agency workers should be asked for a copy of their CRB details and shown a copy of the Child Protection Policy.

Declaration

On behalf of Twyn Community Hub the undersigned, will oversee the implementation of the Child Protection Code of conduct and take all necessary steps to ensure it is adhered to.

	Chairperson name (please print)	Signature
Date approved by Management Committee:	Callum Palmer	
27 th January 2021	Kimberly Smart	
Next review date: 27 th January 2022		

